

## Official Rules for Untanglemybill.com Decoupling Trivia Giveaway 2015-2016

1. **SWEEPSTAKES PERIOD:** This Untanglemybill.com Decoupling Trivia Giveaway 2015-2016 (the "Sweepstakes") starts on July 1, 2015 at 12:01 a.m. Central Standard Time and closes on June 30, 2016, at midnight Central Standard Time (the "Sweepstakes Period"). The Sweepstakes is sponsored by CenterPoint Energy Resources Corp. (the "Sponsor").
2. **ELIGIBILITY:** This Sweepstakes is open to all individuals over 18 years of age that are current customers of the Sponsor in the areas it services in Minnesota and who complete the entry process during the Sweepstakes Period, as follows ("Entrants"):

Entrant must visit [www.untanglemybill.com](http://www.untanglemybill.com) and participate in the online game, progressing to the end of the game (no win/lose conditions) where Entrant may select a Prize (as defined below) for which Entrant would like to register. Entrant must then enter the required registration information, including Entrant's first and last name, email address and phone number.

All Entrants must be individuals legally residing in the United States. The Sponsor reserves the right to require proof of residence and otherwise verify the Entrant's eligibility prior to awarding any prize. Employees, agents and representatives of the Sponsor and its subsidiaries and affiliates are not eligible to win, nor are the parents, siblings and children of any such employee, agent or representative or any person with whom such employee, agent or representative is domiciled. Limit of one (1) entry per person, per day. Entrant may participate in the online game multiple times on any given day during the Sweepstakes Period, with Entrant's score for that day to be determined solely by the results of the final game Entrant completed before midnight of that day.

3. **PRIZES:** There are two (2) random drawings during the Sweepstakes Period for each the following (the "Prizes"):
  - 1 - Apple iPad® (\$400 value)
  - 4 - Free Home Energy Audits (\$100 value of customer co-pay each)
  - 4 - Free Home Energy Squad visits (\$70 value of customer co-pay each)
  - 1 - Free VIP tickets for four to 2016 Torchlight Parade in July, 2016 (\$200 value each)

The later of the random drawings will also include the following Prize:

- 1 - Flatscreen TV (\$500 value)

Indicated values are approximate retail values. **NO PURCHASE NECESSARY TO ENTER OR WIN.**

4. **ALTERNATE MEANS OF ENTRY:** You may also enter by printing your name, street address, city, state, zip code, telephone number, complete email address, and the Prize for which you would like to register on a 3 x 5 inch postcard and mailing it to [Untanglemybill.com](http://Untanglemybill.com) Decoupling Trivia Giveaway 2015-2016, c/o CenterPoint Energy Corporate Communications, 505 Nicollet Mall, Minneapolis, MN 55402 to enter. Each postcard must be mailed individually or placed in a separate envelope. No mechanically reproduced, illegible or incomplete entries will be accepted. Mailed entries are limited to one entry per service address. To be eligible for Prizes in both drawings, all mailed entries must be postmarked by midnight December 24, 2015, and received by midnight December 31, 2015, at the CenterPoint Energy Corporate Communications offices. To be eligible for Prizes in the later drawing only, all other mailed entries must be postmarked by midnight June 23, 2016, and received by midnight June 30, 2016, at the CenterPoint Energy Corporate Communications offices.

Please note the URL address, "[www.untanglemybill.com](http://www.untanglemybill.com)," of the registration survey is necessary to identify the sweepstakes being entered. Mail-in entries that do not include the URL address or are otherwise incomplete will not be valid.

5. **DRAW(S):** Two separate drawings will be held within ten (10) business days after December 31, 2015 and June 30, 2016, respectively. Online entries received before midnight December 31, 2015 will be eligible for both drawings; online entries received thereafter will be eligible only for the later drawing. The winners will be determined by random drawing from all eligible entries received by the Sponsor. The odds of winning depend on the number of eligible entries received.
6. **PRIZE AWARDING:** Prizes will be awarded only on verification by the Sponsor that all contest requirements have been met by the winners. Each Prize must be accepted as awarded and no substitution, transfer, conversion or assignment of prizes will be allowed, unless at the discretion of the Sponsor which may substitute a prize of comparable or greater value. No correspondence will be entered into except with selected Entrants at the email address on the Sponsor's systems.

Sponsor will notify each winner by email within fifteen (15) business days of the relevant drawing. Winners will have two (2) business days from notification to accept the Prize by email, and will be instructed whom to contact at that time. The Sponsor is not responsible for and shall not be liable for late, lost, misdirected or unsuccessful efforts to notify the winner. If a selected entrant cannot be contacted or fails to respond within the allotted time, the Sponsor reserves the right to void that entry and select another eligible entrant for that Prize (and in the event that the subsequent selected entrant cannot be contacted or fails to respond, a further entrant will be selected, until a winner is determined, provided further that in the event that a winner is not determined after attempts have been made to contact three entrants, the Sponsor may elect not to conduct any further redraws and not award such Prize).

The selected Entrants may be required to complete, and return to the Sponsor a web-based Winner Notification Survey within two days of receipt. If a selected Entrant(s) fails to complete and return the web-based Winner Notification Survey to the Sponsor within two business days, the Sponsor reserves the right to void that entry and select another eligible entrant for that prize. By completing, and returning the web-based Winner Notification Survey, the Entrant: (i) confirms compliance with these Official Rules; (ii) releases and forever discharges the Sponsor, its affiliates and subsidiaries and its advertising and promotional agencies from all claims, demands, damages, actions and causes of action arising or to arise by reason of the acceptance or use of the Prize; and (iii) gives permission to the Sponsor, at its option, to publish or otherwise use the Entrant's name, address, photograph, voice and comments, without compensation, in any publicity carried out by the Sponsor or its advertising agencies.

7. **GENERAL RULES:** By entering the Sweepstakes, Entrants agree to abide by these Official Rules and the decisions of the Sponsor, which are final. The Sponsor reserves the right to make prize, rule or contest changes without notice at any time.
8. **WINNERS LIST:** To obtain a copy of the winner list or a copy of these Official Rules, send your request to: to CenterPoint Energy Corporate Communications, Winners List, 505 Nicollet Mall, Minneapolis, MN 55402. Requests must be received no later than August 1, 2016, and must include a self-addressed stamped envelope.
9. **DISQUALIFICATION:** The Sponsor is not responsible for lost, interrupted or unavailable network server or other connections, miscommunications, failed telephone or computer or telephone transmissions or technical failure, jumbled, scrambled or misdirected transmissions, or other error of any kind whether human, mechanical or electronic. Persons found tampering with or abusing any aspect of this Sweepstakes or the operation of the [www.untanglemybill.com](http://www.untanglemybill.com) website or any other Sponsor hosted website, as determined by the Sponsor in its sole discretion, will be disqualified. If disqualified for any of the above abuses, Sponsor reserves the right to terminate the Entrant's eligibility to participate. In the event any portion of this Sweepstakes is compromised by virus, bugs, non-authorized human intervention or other causes beyond the control of the Sponsor, which in the Sponsor's sole opinion corrupts or impairs the administration, security, fairness or proper entry into the Sweepstakes, the Sponsor reserves the right, in its sole discretion, to suspend or terminate the Sweepstakes and to award Prize(s) to individual(s) selected at random from the pool of Entrants received up to the point of termination. In no event will more Prizes be awarded than those listed in these Official Rules.
10. **TAX INFORMATION:** Liability for any applicable taxes imposed by any government, if any, on any Prize won is the sole responsibility of the winner of such Prize.
11. **MISCELLANEOUS:** By participating in Sweepstakes, Entrant agrees to (i) be bound by these Official Rules, including all entry requirements, and (ii) waive any and all claims against the Sponsor and its subsidiaries or affiliated entities, and the directors, officers, employees and

agents, licensees, distributors, dealers, retailers, printers, representatives and advertising and promotion agencies, and any and all other companies associated with the above entities for any injury, damage or loss of any kind that may occur, directly or indirectly, in whole or in part, from participation in the Sweepstakes or from receipt or use of any Promotion prize or any travel or activity related to the Promotion or Promotion prize (including, without limitation, any property loss, damage, personal injury or death caused to any person(s)). By entering this Sweepstakes you are permitting the Sponsor and its appointed agents to use your personal details for the purposes of administering the Sweepstakes. All times herein are Central Standard Time. This promotion is in no way sponsored, endorsed or administered by, or associated with, Apple®.

12. **APPLICABLE LAWS:** This Sweepstakes is subject to the laws of the State of Minnesota. Void where prohibited or restricted by law.